

P.O. Box 687 • Greenville, SC 29602 • 407 West Broad Street • 864.241.6155 tel • 864.241.6077 fax • greenvillewater.com

Voted "BEST OF THE BEST" Tasting Water in North America

March 9, 2017

Notice To All Customers

Re: Greenville Water Tap Schedule Notice

Gentlemen:

In our effort to support the continued growth of our community and the needs of our customers, we find it necessary to require advance notice for performing taps and setting water meters. This schedule is necessary to ensure that we can provide quality and efficient service to the increased number of requests for performing taps and setting water meters.

Beginning April 17, 2017, Greenville Water will require 5 business days advance notice to perform large taps, taps-to-curb, tap and meter sets, meter sets, tap overs and fire line taps. As a part of our process, please note that taps and meters will not be scheduled until all fees are paid and required contracts are signed.

Please take this information into consideration as you plan future projects. If you have any questions regarding this change, please feel free to contact our Engineering Department at 864-241-6100 and they will be happy to address your questions.

Sincerely,

GREENVILLE WATER

Rebecca West

Chief Operations Officer

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